

What if I'm missing transactions in my register?

If you know the check number, amount, or any other information about the transaction, use [Find](#) to search for it.

If Find doesn't work

- Make sure the register is [sorted by date](#). When the register is sorted by date, Quicken places the transactions you enter in date order. If you enter a transaction with a date that is outside your view in the register, scroll up or down to find it.
- If your transactions appear on two lines, select the One Line Display option to view twice as many transactions at a time.
- Make sure that your system date is correct. If the date at the bottom of the register is not today's date, you may need to change your system date.

If transactions are still missing

- Do you have a data file larger than 5 MB? If you have a very large data file and you're missing transactions, use the [Validate](#) command to check the file's integrity. If Quicken finds problems with this file, it may rebuild it.
- Do you have errors on your hard drive? Cross-linked files or lost allocation units can cause problems in any application. If you have file errors on your hard drive, use a hard drive utility to fix them. After fixing them, start Quicken and [verify your Quicken data](#).
- If you turned off your computer without closing Quicken, verify your data. Quicken saves your data as you work. However, if you turned off your computer immediately after entering a transaction, Quicken may not have updated your file. Restart Quicken and [validate your Quicken data](#).